

**7th International Conference on Innovation and Change in Health Care Systems
(ISRICH 2013)
University of Pitesti, Pitesti, Romania
17-18 May 2013**

The Dynamics of Relational Healthcare
Transforming Relationships for High Performance

Relationships are a fundamental building block for health and the care for health. But the health of populations is declining and the health- and sustainability outcomes of healthcare are under pressure. Effective healthcare delivery depends as much on good working relationships across the health sector as on financial resources. At its very core, a healthcare organization is a set of relationships between internal and external constituents. The quality of the relationships, not only between doctors and patients (relational co-production), but also amongst professionals and agencies (relational coordination) together with relational leadership, all affect the quality of care we receive. A healthcare organization also has relationships with its external community and the natural world. As it impacts the stock of vital resources on which its stakeholders depend for their own health and well-being, it needs to be sustainable and to operate within the resource limits of the world. Human individuals and collectives appropriate the quality of relationships in terms of justice and fairness: distributive justice, procedural justice and interactional fairness. We are in the midst of a relational and moral crisis, and everywhere one looks relationships are under great pressure.

We need open, innovative high-performance healthcare organizations to maintain and enhance health and sustainability. How to transform and improve health care relationships to reach higher levels of quality, sustainability, patient satisfaction and personal meaning? In this Conference we look for research investigating the role, importance, state and dynamics of relationships in the healthcare sector. How to assess and strengthen the most important relationships and patterns in healthcare? We welcome theoretical and empirical papers from all disciplines using a relational lens focused on issues of health and healthcare, such as:

- What is the role of relationships underlying the health of human individuals (mind, Self; body, behaviors), while embedded in a larger social and natural environment;
- What are the values and cultural notions of human individuals and collectives that underlie the relationships of care and caring for health;
- What is the role of relationships in the creation and functioning of our healthcare systems and organizations, embedded in social, economic and ecological systems? How to transform relationships to close the gaps in health, service delivery, knowledge and sustainability?

During the Conference, we will also have a [special session: the aging of the population and its consequences on the health care](#).

The key issues of this special sessions are:

1-How do demographic changes (aging of the population) affect the health care systems and the work of health professionals

2-What does a sustainable health care system really mean?

3-How can we measure performance, effectiveness and sustainability of the health care systems as well as of its organizations?

4-How are new innovation and new knowledge created in health care systems and how do they reach the patient?

Conference-Website:

More information on conference proceedings, venue, accommodations and travel arrangements will be available in November 2013 at the following website: <http://www.isrich.eu>.

Paper submission: The invitation to the conference is based on submitting a paper of around 20 pages. It must also provide a concise title, author details, mailing address, telephone numbers and e-mail address. All disciplines are welcomed. Send your paper to: bertrandpauget@ebs-paris.com before 15 February 2013.

Important dates

Deadline for submission	15th of February 2013
Notification of acceptance of the papers to the conference	1st of March 2013
Deadline for registration and payment of fees for the conference	30th of April

Conference fees

The Conference fee is € 50 and has to be paid to the account of the scientific committee. It includes coffee breaks and lunch on 17 & 18 May and the gala dinner.

About ISRICH

The International Society for Research on Innovation and Change in Health Care Systems (ISRICH) is an initiative of health care-researchers around the world, to exchange the results of their national and international research on a regular basis. Their main interest is addressing the factors that affect the evolution of health (care) systems and their interaction with the wider environment in society, politics and culture.

Scientific committee

President : Professor Bertrand Pauget, EBS Paris, France;

Professor Ali Smida, A2ID, CR2S-Management, CEPN- CNRS, Université de Paris 13, PRES Paris-Cité-Sorbonne, France;

Professor Rajat Acharyya, titulaire de la chaire du département économie, Jadavpur, Calcutta, India.

Dr. Thomas Grebel, Friedrich-Schiller, University of Jena, Germany;

Professor Bernard Cadet, Université de Caen - Basse Normandie, France;

Professor Alina Gomez, A2ID, CR2S-Management, Université Javeriana Cali, Colombie;

Henk Hadders, University of Groningen, The Netherlands;

Professor Ionel Didea – Rector, University of Pitesti, Romania;

Lecturer Daniela Pirvu - Dean of Faculty of Economics, University of Pitesti, Romania;

Lecturer Amalia Pandelica - Assistant Dean of the Faculty of Economics, University of Pitesti, Romania.

Organizing committee

Senior Lecturer Logica Banica, University of Pitesti, Romania,

Lecturer Carmen Secara, University of Pitesti, Romania,

Assistant Professor Marian Taicu, University of Pitesti, Romania,

Assistant Professor Alina Hagi, University of Pitesti, Romania

Conference Organization

This ISRICH-conference is organized in association with the University of Pitesti, Pitesti, Romania and The European Business School, Paris, France.

Publication

The best papers of the 7th ISRICH Conference will be published in a special issue of a scientific bulletin subject to the agreement of the authors.